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Dear Parents and Carers,

The government has just announced a scheme to temporarily increase data allowances for mobile phone users on certain networks. This is so that children can access remote education at home. We are now able to request mobile data increases for children who:

- do not have fixed broadband at home
- cannot afford additional data for their devices
- are experiencing disruption to their face-to-face education

Children with access to a mobile phone on one of the following networks (others may join the scheme at a later stage) might be able to benefit:

- Three
- Smarty
- Virgin Mobile
- EE
- Tesco Mobile
- Sky Mobile

Details of each network offer can be found here: [Increasing data allowances on mobile devices to support disadvantaged children - Get help with technology - GOV.UK \(education.gov.uk\)](https://www.gov.uk/guidance/increasing-data-allowances-on-mobile-devices-to-support-disadvantaged-children)

The school can request mobile data increases when it is closed or have pupils self-isolating and can make requests for children who cannot attend school face-to-face because:

- they're clinically extremely vulnerable
- restrictions prevent them from going to school



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If you meet the above criteria and would like us to request a mobile data increase, you will need to tell us:

- your child's full name
- your child's class
- the name of the account holder
- the number of the mobile device (a number starting with '07')
- the mobile network of that device (for example, Three)
- whether you are on a Monthly contract (e.g. you pay a monthly direct debit) or Pay as You Go deal (e.g. you top up your credit as you need to)

Please be aware that the decision to provide this data increase will be decided by your network and not by the school.

Many Thanks,  
Keri Edge & Kelly Jones



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