

Information for Newham Residents

Council tax

If you are having difficulty paying your Council Tax due to the Coronavirus pandemic please contact Council Tax and Benefits on 020 8430 2000. If your income has changed you may well be eligible for Council Tax Support which will pay up to 90% of your Council Tax. If you already claim Council Tax support please tell us about the change using the online [change of circumstances found on the Council's website](#). If you do not currently have a claim for Council Tax support you can [make a claim online](#). If you need help with making a claim or advice, our staff will quickly help you make a claim for this and can discuss payment holidays or even hardship grants towards outstanding Council Tax. Please don't wait for your account to go into arrears before contacting us. We want to help support you in these difficult times.

Rent payments

If you are having difficulty paying your rent due to the Coronavirus pandemic please visit our [Making a Benefit Claim](#) pages on the Council's website. This will help direct you to the right agency to deal with your claim. If you have an existing claim for Housing Benefit and your income has changed please visit the [Benefits – Tell us about a Change page](#) and complete the online change of circumstances form. If you need help or advice please contact Council Tax and Benefits on 020 8430 2000 and our staff will be able to help you.

[https://www.newham.gov.uk/Pages/ServiceChild/Coronavirus-\(Covid-19\).aspx#Advice](https://www.newham.gov.uk/Pages/ServiceChild/Coronavirus-(Covid-19).aspx#Advice)